

MEDIACOM INTERNET SERVICE COMPATIBLE RETAIL MODEMS

To ensure you are experiencing optimum Internet speed performance, and to prevent downgrading our network performance, Mediacom requires the use of a high-split DOCSIS 3.1 certified modem or above. You may choose to purchase your own modem, whether from Mediacom or at retail. The list below contains retail modems that: (1) have been tested by Mediacom for compatibility with Mediacom's network; and (2) based on manufacturer specifications, should be capable of providing the wired download speeds indicated below. Keep in mind that using modems capable of providing speeds higher than your Internet Service Plan is fine but using modems capable of only providing speeds lower than your Internet Service Plan speed will result in poor performance and you will not receive the full speed for which you are paying.

If you subscribe to Mediacom voice service as well as Internet, you will need a modem with an embedded multimedia terminal adapter (eMTA). You may lease or purchase this type of modem from Mediacom or there may be retail modem/eMTAs available for purchase which are compatible with Mediacom's network. The modems listed below do not have embedded eMTAs.

If you purchase a modem not on the list below, you should ensure that it is (1) compatible with Mediacom's network; (2) an appropriate modem for your Internet Service Plan speed; and (3) appropriate for the types of services you purchase (*i.e.*, Internet only or Internet and voice service).

Please call 1-855-633-4226 to speak with a customer service representative if you have questions about the compatibility of a certain modem.

Vendor	Model	DOCSIS Version	Wired Download Speed	Internet Service Plan				
				Internet 100	Internet 300	Internet 600	1 Gig Internet	2 Gig Internet
Netgear	CM3000	3.1	2000mbps+	✓	✓	✓	✓	✓
Netgear	CM2500	3.1	945mbps+	✓	✓	✓	✓	X