

MEDIACOM COMPATIBLE RETAIL MODEMS

To ensure you are experiencing optimum Internet speed performance, Mediacom suggests the use of a DOCSIS 3.1 certified modem. You may choose to purchase your own modem, whether from Mediacom or at retail. The list below contains retail modems that: (1) have been tested by Mediacom for compatibility with Mediacom’s network; and (2) based on manufacturer specifications, should be capable of providing the wired download speeds indicated. There may be other retail modems that are compatible with Mediacom’s network, please call 1-855-633-4226 to speak with a customer service representative. Keep in mind that using modems capable of providing speeds higher than your Internet Service Plan is fine but using modems capable of only providing speeds lower than your Internet Service Plan will result in poor performance and you will not receive the full speed for which you are paying. If you want to purchase a modem at retail, Mediacom suggests that you choose a modem on this list. If you purchase a modem not on this list, you should ensure that it is an appropriate modem for your Internet Service Plan or downgrade your Internet plan accordingly so that you are not paying for capacity that you cannot use.

Vendor	Model	DOCSIS* Version	Wired Download Speed**	Internet Service Plan***			
				Internet 100	Internet 200	Internet 400	1Gig Internet
ARRIS Group,Inc.	CM8200	3.1	945mbps+	x	x	x	x
ARRIS Group,Inc.	SB8200	3.1	945mbps+	x	x	x	x
Motorola	MB8600	3.1	945mbps+	x	x	x	x
Netgear	CAX30	3.1	945mbps+	x	x	x	x
Netgear	CAX80	3.1	945mbps+	x	x	x	x
Netgear	CM1000	3.1	945mbps+	x	x	x	x
Netgear	CM1100	3.1	945mbps+	x	x	x	x
Netgear	CM2000	3.1	945mbps+	x	x	x	x
Zoom Telephonics,Inc.	MB8600	3.1	945mbps+	x	x	x	x

*DOCSIS is an acronym for Data Over Cable Service Internet Specification. It’s the international standard used for hardware that provides internet service over a cable system.

** Your wired download speed refers to how fast your modem pulls data from the Internet via wired connection. Actual plan speeds may vary, see, <https://mediacomcable.com/openinternet> for information on factors that could cause speeds to vary.

***Internet plans are subject to a monthly data usage allowance. Please see <https://mediacomcable.com/legal/additional-terms-and-conditions/> for more information.

The above listed retail modems will not work with voice service; if you subscribe to Mediacom voice service, there may be retail modem/eMTAs available for purchase which are compatible with Mediacom’s network. Please call 1-855-633-4226 to speak with a customer service representative.