RATES & SERVICES
(All Rates are monthly rates unless otherwise stated. Rates are subject to change.)

Effective July 1, 2021

Mediacom Bolt Internet Services
Download/Upload Speeds*/Monthly Data Allowance/Monthly Residential Rates

Internet 25: 25 Mbps/3 Mbps/400 GB ............................................. $69.99
Internet 50: 50 Mbps/5 Mbps/1000 GB ............................................ $89.99
Internet 100: 100 Mbps/10 Mbps/2000 GB ................................. $109.99

*Speeds are up to amounts, are not guaranteed and may vary. The Service will not be available in all areas at all times. Many factors can affect the availability and quality of the Service, including, but not limited to, network capacity, terrain, buildings, foliage and weather.

Bolt WiFi Services
WiFi360pro (includes 2 eero devices and eero Secure) ...................... $10.00
WiFi360pro Secure+ (WiFi360pro subscription required) ................ $7.00

Digital Phone
(Lifeline Support may be available to you in your area, for more information go to https://www.fcc.gov/sites/default/files/lifeline_support_for_affordable_communications.pdf.)

Home Phone (with Bolt Internet Service) ....................................... $19.99
Home Phone (as stand-alone service) .......................................... $29.99
Voicemail .................................................................................. $4.95
Non-published Directory Listing ............................................... $4.50

Installation & Service Calls Fees
Standard Installation ................................................................. $199.99
WiFi360pro Installation ............................................................ $25.00
Installation of New Phone Jack (if needed) ......................... $75.00
Installation of Additional Jacks (if needed) ......................... $49.00
Trip Charge ........................................................................... $49.00

Monthly Equipment Fees
Additional WiFi360pro Extenders* ............................................. $6.00 each

* Must subscribe to WiFi360pro service. Two eero devices are included in that service; you may need additional eero extenders depending on the size of your home.

Other Fees & Discounts
(All rates are per instance fees unless otherwise stated.)

Data Overages per 50 GB Block .................................................... $10.00
Activation Fee ............................................................................... $10.00
Electronic Account Reactivation or Change Fee ....................... $2.00
Transfer Charge .......................................................................... $49.00
Field Service Charge ................................................................. $49.00
Non-published Number Set Up Fee .......................................... $15.00
Change of Phone Number ......................................................... $15.00
Xpert Tech Advisor ..................................................................... $9.99
Xpert Home Office ..................................................................... $19.99
Xpert Smart Home ..................................................................... $24.99
Autopay and Paperless Billing Discount* .............................. $10 per month

*Autopay and paperless billing discount offer requires enrollment in both automatic payments and paperless billing. If at any time you cancel your autopayments or paperless billing, the discount will be removed.

Billing Policies
Services are billed one month in advance. Payments are due by the tenth day after the “bill from” date, after which a late payment charge will apply. Seven days advance notice is required for termination of service. All leased equipment must be returned.

Taxes & Fees
Listed rates do not include federal, state and local taxes, or governmental regulatory fees.

How to Contact Us
Call Center (24 hours a day/7 days a week) ......................... 855-633-4226
Visit us on the Web: www.mediacomcable.com
To view internet usage, visit: www.mediacomtoday.com

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contact us 24 hours a day/7 days a week: 855-633-4226