

Parental Control - Options to restrict television viewing

We offer parental controls for all of the basic and digital cable programming that comes into your home. You can select the programming that's right for your family, and block unwanted programs. Parental controls work whether you're not at home or in the room viewing with your children.

1 Mediacom Installed Filter

For customers with Broadcast Basic or Family Cable TV service, Mediacom can install a filter, often referred to as a trap, on the cable equipment outside the home. This filter will block unwanted channels until the device is removed. Filters may impact reception on adjacent channels, and there are some limitations on the number of traps installed. There is no charge for installation.

For more information, please call 1-888-847-6228.

2 Using the TV Ratings system and V-Chip

The television industry has developed a ratings system for viewers to monitor content of programs. This ratings system for viewers to monitor content (see symbols and definitions below) known as the TV Parental Guidelines when used in conjunction with the V-Chip, a filtering device installed in most TV sets since 2000, allows viewers to block unwanted programs. To learn more about the TV ratings system and television sets containing the V-Chip, please visit the television industry's website at www.tvguidelines.org



TV MA - Mature Audiences Only: This program has been produced solely for adults and may be unsuitable for children under 17. The show may include graphic violence (V), explicit sexual activity (S) and/or crude, indecent language (L).



Parents Strongly Cautioned: This program includes material that parents would find unsuitable for children under 14. Parents are urged to exercise more care in monitoring this program, and are also cautioned against letting children under 14 watch unattended. This show has intense violence (V), intense sexual situations (S), strong coarse language (L) and/or intensely suggestive dialogue (D).



Parental Guidance Suggested: This program includes material that parents may find unsuitable for younger children. The theme, itself, may call for parental guidance, and/or the program features moderate violence (V), some sexual situations (S), infrequent coarse language (L) and/or some suggestive dialogue (D).



General Audience: Most parents would find this program appropriate for all ages. Although this rating doesn't signify a program designed specifically for children, most parents may let younger boys and girls watch this show unattended. It has little or no violence, no strong language, and little or no sexual dialogue or situations.



Directed at Older Children (Fantasy/Violence): For programs in which fantasy violence may be more intense or more combative than it is in TV-Y7 shows.



Directed at Older Children: This program has been produced for children 7 and up, but may be more appropriate for kids who have developed the skills to distinguish between make-believe and reality. Themes and elements in this program may include mild fantasy or comedic violence, or may frighten children younger than 7. Parents should consider this program's suitability for very young children.



All Children: This program is designed for all children. Whether animated or live action, the show's themes and elements are aimed at a very young audience, including 2- to 6-year-olds. This program isn't expected to frighten younger children.

3 Mediacom Digital Cable TV

Every Mediacom digital cable TV package utilizes a digital set-top box. Included in all digital TV packages is the Interactive Program Guide channel with advanced Parental Control features, giving viewers the greatest flexibility to block and unblock individual programs or restrict programs across all cable channels with particular ratings such as all R-rated programs.

If you are a Mediacom customer without a digital cable TV package, and are interested in receiving a digital set-top box, which only provides access to parental controls at no additional charge, please call us for details at 1-888-847-6228.

To set up the "parental code lock"

1. On the digital remote, press the menu button.
2. Highlight lock icon or "Parental Control" in main menu.
3. Highlight "Locks Set Up" and press ok.
4. You will be prompted to enter your new PIN. Enter any four digits you will remember but others will not know.
5. You will be prompted to re-enter the code. Type in the same number again.
6. A screen with different types of locks will appear. You can choose to lock channels, movie ratings, TV ratings, or particular programs. Scroll through the different types by using the up and down arrows.
7. Use the left and right arrows to select what channel, rating, etc that you want to lock.
8. When you find one, press the ok button. A lock icon will appear to show that channel, program, or rating has been locked.
9. Continue until all desired locks are done.
10. Hit the exit button on the remote to go back to television viewing.